



**illuminate**  
**education**  
 P.O Box 989728  
 West Sacramento, CA 95798-9728



000176

**VIA E-MAIL/U.S. MAIL**

Rocklin Unified School District  
 2615 Sierra Meadows Dr  
 Rocklin, CA 95677-2126



April 5, 2022

**Re: Notice of Data Breach**

Dear Hannah Anderson,

Illuminate Education, Inc. (“Illuminate Education”) is writing to notify you of a recent incident that may affect the security of certain information relating to your current and/or former students.

**What happened?** On January 8, 2022, Illuminate Education became aware of suspicious activity in a set of isolated applications within our environment. We immediately took steps to secure the affected applications and launched an investigation with external forensic specialists to determine the nature and scope of the activity.

On March 24, 2022, our investigation confirmed that certain databases containing potentially protected student information were subject to unauthorized access between December 28, 2021, and January 8, 2022. Illuminate Education is notifying you of this incident because the affected databases contained potentially protected data relating to your current and/or former students.

**What Information was Involved?** Specifically, the affected databases contained student name, academic and behavior information, enrollment information, accommodation information, special education information, and student demographic information. We want to assure you that no Social Security numbers or financial information were at risk as a result of this event. Although we have no evidence that any information was subject to actual or attempted misuse, we are providing you with this notice out of an abundance of caution.

**What are we doing.** The confidentiality, privacy, and security of information in our care is among our highest priorities. When we discovered this incident, we immediately rotated credentials for the impacted applications and began an investigation with the support of third-party forensic specialists to ensure the security of our systems and determine what data might be affected. We also conducted a review of our policies and procedures and implemented additional security measures to protect the security of information in our possession.

**What You Can Do.** You may have certain legal duties in response to this matter, including providing notice of this incident to your students and/or parents or guardians of students whose information was contained in the affected databases. Because we are not privy to your complete legal framework and business considerations, Illuminate Education cannot provide you with legal advice regarding this incident, and we recommend you share this letter with your legal counsel and/or privacy official.

If you determine that you do have notification obligations, Illuminate is offering to provide the following supports:

- Mail notice letters and offer complimentary access to 12 months of identity monitoring services to impacted individuals on your behalf. Attached as *Exhibit A* is a sample of the notice letter that Illuminate Education is offering to mail in substantially similar form on your behalf. Before any notice is mailed, you will need to

confirm the specific individuals you would like notified and their address information will need to be provided and/or verified. Illuminate Education will establish a secure process for providing and/or verifying this data after you convey authorization to send notices on your behalf.

- Provide a dedicated assistance line to answer any questions affected individuals may have regarding this event.
- If you determine that you have an obligation under applicable law to also notify federal or state regulators, Illuminate Education will work with you to complete such notifications upon your specific additional direction.

In order for Illuminate Education to take action to complete notifications on your behalf, ***you must provide specific direction to do so within ten (10) business days of the date of this letter by contacting our representatives by phone at (833) 940-2288.*** Our representatives will also be able to provide you with the total number of your current and/or former students impacted by this event. Upon your authorization, Illuminate Education will then provide the list of affected students to your identified contact through a secure transfer protocol for address enrichment/verification.

**For More information.** Illuminate Education sincerely regrets any inconvenience or concern this incident may cause. Please contact us at **(833) 940-2288** with any questions or concerns.

Sincerely,



Scott Virkler  
Chief Product Officer  
Illuminate Education